



**EXEMPLAR GLOBAL, USA APPROVED
ISO 9001:2015 LEAD AUDITOR COURSE**

**OFFERED BY RECOGNISED TRAINING PROVIDER
NVT QUALITY CERTIFICATION INTERNATIONAL**





ISO 9001:2015 LEAD AUDITOR COURSE



Learning Objectives :

KNOWLEDGE, SKILL AND APPLICATION

- Describe the ISO 9000 family standards.
- Understand the requirements of ISO 9001:2015 standard
- Explain Key concepts in Quality Management System auditing.
- Impart/enhance practical auditing skills to become internationally recognized certified Auditor/Lead Auditor
- Provide an understanding of process approach how it impacts auditing practices.
- Explain the role of an auditor to plan and manage a process based audit considering: resources and timing, use of checklists, selection of audit teams.
- Enable the delegates to plan, conduct and manage QMS external (second and third party) as well as internal audits in accordance with the principles and guidance of ISO 19011:2018.
- Gain audit skills and learn techniques for: evaluating, auditing, findings, communicating and presenting audit reports.
- Identify and write nonconformity statements with insight of proposal corrective actions and undertake audit follow-up activities.

Course Overview

- The purpose of this training course is to impart/enhance practical knowledge of ISO 9001:2015 standard and develop skills and expertise needed to audit/manage quality management system audits efficiently.
- This will enable participants understand the concepts of ISO 9001:2015 and how the standard can become a valuable part of your business management system through an exciting accelerated learning approach.
- This will provide participants with knowledge and skills required to perform first, second and third party audits of management systems against ISO 9001:2015, in accordance with the guidance provided in ISO 19011:2018 for first and second party audits and requirements in ISO 17021:2015 for third party audits.

Course Duration

40 hours



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Course Content

- Structure and Overview of ISO 9001:2015
- Quality Management Principles with specific focus on process approach and continual improvement
- Audit definition/types/principles
- ISO 19011 Vs ISO 17021
- Audit Planning and Preparation
- Audit Tools and Techniques
- Audit Performance
- Recording and Reporting Non Conformities
- Audit reporting
- Corrective Action and audit follow-up
- Surveillance audits
- Continuous Assessment exercises and Feedback
- Syndicate and role play exercises and feedback
- Written Examination

Pre-Requisites

Some specific QMS knowledge and Min. 4 years working experience is required. This is an extensive course. Before starting this course, students are expected to have the following prior knowledge:

- a.) Knowledge of the following quality management principles and concepts:
- The Plan, Do, Check, Act (PDCA) cycle.
 - The relationship between quality management and customer satisfaction.
 - Commonly used quality management terms and definitions and the 7 Quality Principles as given in ISO 9001:2015.
 - The process approach used in quality management.
 - The Model of a Process Based Quality Management System, the structure and content of ISO 9001:2015.
- b.) Some knowledge of the requirements of ISO 9001:2015.

Who Should Attend?

- This course is recommended for anyone who intends to perform audits of a Quality Management System.
- Quality executives/managers.
- Management Representative
- Existing Internal Auditors of QMS.
- QMS Consultants.
- Individual responsible for implementing the ISO 9001:2015 standard.
- Staff with responsibility to evaluate the outcome of internal QMS audits and who have responsibility/authority to improve the effectiveness of the QMS.
- Personnel wishing to make career in QMS auditing.

NVT QC AT A GLANCE

Over 25 years experience

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Accredited by ANAB and NABCB for certification of quality management system of organizations

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Recognized by Exemplar Global as a training provider

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Presence in USA, Europe, Middle East, Africa, South East Asia and India

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Proven leadership in certification and training programs

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Over 10000+ audits in AQMS, QMS, EMS, ISMS, OHSAS, EnMS and IMS



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